

## Our Response to COVID-19

The health of our patients and our community is our number one priority. We recognize this is a difficult time for our community due to the Coronavirus outbreak, and we want to reassure our patients that we are taking every precaution necessary to keep our doors open as usual and enforce our already high standards of office sanitation and safety for our patients and our employees.

At this time, we anticipate no change to our service. We believe in our ability to keep our practice running safely and efficiently, with no interruption to your dental care. While we have always made sanitation and sterilization a priority since day one, we are stepping up our efforts to ensure all office equipment, treatment rooms, waiting rooms, door handles and bathrooms are routinely cleaned and disinfected. Any exams or treatments performed will be completed with the utmost precaution and care.

The CDC and the American Dental Association are providing regular updates and recommendations on the virus. As the COVID-19 situation continues to evolve, we want you to know we are carefully monitoring the situation and taking all recommendations — including local, state and federal guidelines —very seriously.

In accordance with already established guidelines, we feel it is still safe to continue to see patients during their regularly scheduled visits. However, we ask that all patients take note of the following before coming in for an appointment:

- If you are experiencing a cough, fever or respiratory symptoms, please call to reschedule your appointment.
- To best observe social distancing, we ask that only people receiving dental care come into the office.
- Before and during your visit, please wash your hands frequently or use hand sanitizer where appropriate.
- Please be aware that we are still accepting new patients! Your friends and family are welcome to come to us for their dental needs.
- If you have any concerns or questions about an upcoming appointment, please don't hesitate to give us a call.
- If you are experiencing a dental emergency, please call our practice line.

As always, our team will remain dedicated to ensuring you receive the safest and highest quality of care possible. We are unsure of what these next few weeks will hold but we are confident that we will make it through this together. We look forward to our continual relationship with you.

Thank you for your loyalty and confidence in our care.